

Dear Diamond Swim Academy

We'd like to provide feedback now we've completed half of my Daughter's first term with Diamond Swim Academy.

We feel it is important to note that my Daughter had a fear of water and would not go in water deeper than her knees. She would become quite distressed, physically shaking and emotionally distraught. When we saw the advert for Diamond Swim Academy, we (Mum and Dad) both agreed that we needed to do what we could to provide the life skill of being able to swim and to see if a trained instructor could build our Daughter's confidence in water.

The first lesson was a tense time for us all, for the first 10 minutes our Daughter was beside herself crying, shaking, begging for Mummy. Our hearts were in our mouths and we were ready to collect our Daughter and leave, another failed attempt. What happened after that left us astounded. The Instructor picked her up and held her, in the water. A few minutes later, our little girl was laughing, listening and joining in....in the water.

For 6 weeks we have watched the Instructor competently teach a perfectly sized group of children (mainly of pre-school age), who all look so happy and most importantly, safe. Our Daughter has been excited for her swimming lesson every week and was disappointed when half term came around! We decided to take her swimming during this break for the first time since lessons began and it was amazing. The water was deep and she gently lowered herself into the water, as was shown in her lesson. She then quoted the Instructor's teachings at us and swam with the aid of floats on her back, 3 widths of the pool, all by herself! Incredible progress in such a short space of time.

Our Daughter was thrilled with her half term report, a great idea and something tangible the children can be proud of and collect as they progress.

Your instructor of this class, Sophie, is clearly well trained, skilled, experienced and shows real empathy to the parents which is so important when dealing with such young children

Thank you and we can't wait to see what the next half of term brings.

Kind regards

Natasha, Stephen and Annabelle Reeves